

ABOUT

Experienced social development and WASH specialist with over 18 years of expertise in rural water supply, sanitation, hygiene promotion, community mobilisation, institutional capacity building and stakeholder coordination.

She currently serves as Social, Hygiene and Sanitation Coordinator, delivering large-scale rural WASH programmes in Tajikistan in partnership with the International Secretariat for Water (ISW) and Swiss Development Cooperation (SDC) — placing community ownership, governance, gender equality and behaviour change at the heart of her work.

AREAS OF EXPERTISE

Social Mobilisation

Engaging and empowering communities to take ownership of WASH initiatives through participatory, locally-led approaches.

Hygiene Promotion

Driving sustained behaviour change through hygiene education and promotion that improves health and prevents disease.

Gender Integration

Embedding gender equality and social inclusion across WASH programming, ensuring services respond to the needs of women and girls.

Climate Adaptation in WASH

Building climate resilience into water and sanitation systems so services withstand a changing climate.

PROFESSIONAL EXPERIENCE

Social, Hygiene and Sanitation Coordinator

Jan 2021 — Present

International Secretariat for Water (ISW) / Swiss Development Cooperation (SDC) · Tajikistan

Comprehensive Rural Water Supply & Sanitation Project — Sughd Region

- Organising consultations with communities and authorities
- Supporting establishment and registration of Drinking Water Organisations (DWOs)
- Capacity building and mentoring of local water institutions
- Supporting tariff systems and financial sustainability
- Promoting governance, gender equality and participation
- Coordinating hygiene and sanitation programmes
- Implementing PHAST-based training programmes
- Supporting district WASH planning processes
- Monitoring implementation across schools and healthcare facilities
- Conducting awareness campaigns and stakeholder engagement activities

Training of Trainers (ToT) — OSCE

2026

OSCE · Tajikistan

- Facilitation and training delivery using participatory methods
- Delivered university training on Integrated Water Resources Management (IWRM)

Local Consultant — RSK / GEF-funded Programme

2025 — 2026

RSK / GEF · Tajikistan

- Local coordination and implementation support
- Community consultations and data collection

District WASH Planning & Local Governance

2022 — 2025

WASH governance assignments · Tajikistan

- Development of District WASH Plans
- Stakeholder consultations
- Community participation and gender integration

Project Coordinator

Apr 2020 — Dec 2020

International Secretariat for Water (ISW) / Swiss Development Cooperation (SDC) · Tajikistan

COVID-19 Emergency Response

- Coordination of emergency WASH response
- Procurement and distribution of hygiene and sanitation supplies
- Coordination with hospitals and schools
- Supplier and stakeholder management
- Public awareness and prevention campaigns

Social, Hygiene and Sanitation Coordinator

Jan 2014 — Dec 2019

International Secretariat for Water (ISW) / Swiss Development Cooperation (SDC) · Tajikistan

Rural Water Supply & Sanitation Project — Ferghana Valley

- Community engagement and institutional support
- Establishment of Drinking Water Organisations
- Training and monitoring of local water operators
- Hygiene promotion programmes
- School sanitation initiatives
- Coordination with education and health sectors

Social and Hygiene Coordinator

Apr 2008 — Dec 2013

International Secretariat for Water (ISW) / Swiss Development Cooperation (SDC) · Tajikistan

Regional Rural Water Supply & Sanitation Project

- Capacity building of water associations
- Community surveys and hygiene assessments
- Development of awareness materials
- Coordination of training and behaviour change programmes
- Promotion of project activities and stakeholder relations

Leading Specialist

2007 — 2008

Kairakkum City State Administration — Department of Youth Affairs · Tajikistan

- Youth empowerment activities
- Cooperation with NGOs and donors
- Event and logistics coordination

Coordinator for Program Trainers / Youth Centre Coordinator

2003 — 2007

Population Services International (PSI) · Sughd Province, Tajikistan

Drug Demand Reduction & HIV/AIDS Prevention Programmes

- Training and mentoring teams
- Educational programme implementation
- Monitoring and reporting
- Coordination with government institutions

Monitor / Trainer

2001 — 2003

UNICEF — WASH in Schools Programme · Sughd Province, Tajikistan

- School sanitation activities
- Hygiene education
- Volunteer mobilisation
- Water quality and waste management activities

EDUCATION

Diploma in Diplomacy

2006 — 2012

Tajik State University of Law, Business and Politics — Faculty of International Relations

Diploma with Distinction — Designer-Technologist

2001 — 2006

Tajik State Technical University, Khujand Branch — Faculty of Technology

KEY SKILLS

Community Mobilisation & Empowerment · Rural Water Supply & Sanitation (WASH) · Hygiene Promotion & Behaviour Change · PHAST Methodology · Capacity Building & Training Facilitation · Educational Materials & Manuals · Government & Institutional Cooperation · Project Coordination · Stakeholder Engagement · Governance & Institutional Strengthening · Social Inclusion & Gender Mainstreaming · Microsoft Office (Word, Excel, PowerPoint, Access)

LANGUAGES

Tajik Native	Russian Fluent	English Fluent	Uzbek Intermediate	French Intermediate
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MEMBERSHIPS & NETWORKS

- Member, People's Democratic Party of Tajikistan
- Member, TajWSS Network Group
- Active participant, Syrdarya Basin Dialogue
- Member, Syrdarya River Basin Women's Council

SELECTED TRAININGS & INTERNATIONAL PARTICIPATION

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| 2002 OSCE Civil Education Summer Camp | 2018, 2019 AGUASAN, Switzerland |
| 2012 6th World Water Forum, France | 2019 Regional Water Team Days, Bosnia and Herzegovina |
| 2014 Water Safety Plan Training | • International Volunteer Exchange, Germany, Belgium |
| 2014 Staff Exchange Visit, Moldova | • Regional PSI Meetings, Kazakhstan |
| 2016 Water Team Days, Switzerland | |

- Human Rights Courses